



CITY OF QUINCY, MASSACHUSETTS
Department of Public Works

THOMAS P. KOCH
Mayor
DANIEL G. RAYMONDI
Commissioner

Public Water Supply
3243000



Dear Water Customer:

The annual consumer confidence report uses clear and plain language to inform you about test data, the health effects of contaminants, the definitions for terms used in the drinking water industry and the quality of water supplied by the City of Quincy in partnership with the Massachusetts Water Resources Authority (MWRA) between January 1, 2014 and December 31, 2014. The MWRA is the only source of water distributed by the City of Quincy. We are pleased with the results of the September 2014 Lead and Copper Testing Program which indicate that Quincy continues to achieve its goal of staying under the 15 ppb Action Level for lead with a result of 10.1 ppb.

This report confirms that Quincy continues to provide clean, safe, quality drinking water for the daily essential needs of our 23,500 residential and commercial customers in conformity with stringent State and Federal distribution guidelines such as the Safe Drinking Water Act. We do this through a system (230 miles) of distribution mains. Water mains are primary pipelines used for moving water directly to consumers. Due to their importance, it is essential that they are kept in top condition to avoid the interruption of water distribution.

In 2014, the Department:

- Invested \$1.6 million dollars in water system pipeline improvements along Ellis Street, Hamilton Avenue, Victoria Road, Edison Street, Newbury Avenue, Glover Avenue and Faxon Road,
- Completed a citywide leak detection survey designed to identify underground leaks in our water distribution system. Using the latest leak detection technology, 230 miles of pipe were surveyed. Twenty eight leaks, ranging in size from 3/4 inch service connections to 12 inch water mains, were found and repaired. It was estimated that this important initiative saved water ratepayers \$250,000 dollars per year,
- Received the Department of Environmental Protection (DEP) Drinking Water Program Public Water System Award for Outstanding Performance and Achievement for the second consecutive year.

As you know, last year I asked for your help in reducing the build up of fats, oils and grease in our sewer collection system. Grease poured down household drains or toilets will solidify and cause blockages in both household sewer service connections and the City's main sewer lines. This year I am asking for your assistance regarding the proper disposal of pet waste. Because Quincy's storm drains connect to our ponds, creeks and beaches, pollutants from improperly disposed pet waste will enter our waterways. Cleaning up after your pet can be as simple as taking a plastic bag along with you during your walk. Take the bag home and dispose of it with your household trash. This simple action will greatly improve Quincy's environmental treasures.

The Water/Sewer/Drain Division's 24-hour emergency telephone number is 617-376-1910. For information on public meetings please call 617-376-1959. Any resident with billing concerns can contact the billing office at 617-376-1918, Monday through Friday between 8:30 a.m. and 4:30 p.m.

Sincerely,

Commissioner of Public Works

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