



TOWN OF FRAMINGHAM
DEPARTMENT OF PUBLIC WORKS
WATER AND WASTEWATER DIVISION

Public Water Supply
3100000

PETER A. SELLERS
EXECUTIVE DIRECTOR | PUBLIC WORKS

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“Dedicated to
Excellence
in Public
Service”

Dear Resident:

Once again we are proud to provide you with this year’s Consumer Confidence Report. This report has been compiled to provide you with information regarding the drinking water that we provide to you on a daily basis in conjunction with the Massachusetts Water Resources Authority (MWRA).

The Town of Framingham operates one of the largest drinking water systems within the MWRA service area as well as in the state of Massachusetts. Framingham’s water, which is purchased from the MWRA, is treated and disinfected at their state-of-the art Carroll Water Treatment Plant located in Marlborough. The water is then conveyed to the Town’s distribution system through 4 MWRA connections. The Framingham Water Department is then responsible for the distribution of public potable water as well as providing fire suppression service to over 17,000 residential and commercial accounts within the community. The average daily demand of 7 million gallons is distributed throughout the town via a complex distribution system consisting of 250 miles of underground piping, over 200 hydrants, 20,000 meters, 4,900 gate valves, four pumping stations and two booster stations, as well as 6 storage tanks with a capacity approaching 9 million gallons.

The Framingham Water Department collects drinking water samples from fifteen homes and two schools which are subsequently tested for lead and copper content. In past years, two rounds of sampling were required, but in 2012 the Massachusetts Department of Environmental Protection (DEP) reduced Framingham’s requirements to annually as a direct outcome of continued good results. Our 2013 sampling results have once again successfully met the goal established by the U.S.E.P.A. of 15 parts per billion (ppb) for lead. The 90th percentile for lead was 7.2 ppb for the September sampling event. All of the copper levels were also below limits.

The Framingham Water Department also analyzes 72 bacteriological samples each month to ensure the quality and protection of your drinking water. The Town maintained full compliance with the U.S.E.P.A.’s standards related to bacteria testing, better known as the Total Coliform Rule. The E.P.A. requires that no more than 5% of the samples in a month test positive. Framingham’s result for November was 2.6%. The results for all other months during 2013 were zero.

The Department of Public Works continues to improve its water distribution infrastructure through a multi-year Capital Improvement Program. This endeavor includes numerous water system projects such as the rehabilitation of existing pump stations and storage tanks as well as the replacement of water pipes that in some cases predate the 1900s. These projects have been developed to ensure that our residents and businesses receive the highest quality water with sufficient quantity and pressure for domestic use as well as fire protection services. During the last few years these projects have included the replacement of 18 miles of water pipe as well as several hundred water gate valves and hydrants.

Please visit the Town’s website at www.framinghamma.gov for additional information regarding your water system. This site will also allow you to view upcoming meetings and agendas that may be related to discussions concerning the water system which may be of interest to you.

If you have any questions or comments on your water or would like additional information, please call us at the following numbers:

Water Billing	508-532-5605	Water Operations	508-532-6050
Water Meters	508-532-6050	MWRA	617-242-5323

Respectfully

Paul G. Barden
Deputy Director of Public Works