## Your Community



## CITY OF QUINCY, MASSACHUSETTS Department of Public Works

THOMAS P. KOCH Mayor DANIEL G. RAYMONDI Commissioner Public Water Supply # 3243000

City of Quincy

Dear Water Customer:

The enclosed consumer confidence report provides important information pertaining to the quality of water supplied by the City of Quincy in partnership with the Massachusetts Water Resources Authority (MWRA). This annual report details important information on the MWRA's source water reservoirs and the quality of water as determined by the federal and state monitoring regulations. Water quality test data, as well as definitions of the terms used within the drinking water industry are presented in clear and plain language. The water quality testing information is also presented as it relates to the health effects of contaminants that are tested. The MWRA is the only source of water distributed by the City of Quincy.

The 228 miles of distribution main in the City of Quincy provides water to approximately 23,000 service connections. The average daily consumption within the City during calendar year 2012 was 8.9 million gallons per day. The City completed approximately \$1 million dollars worth of extensive water main replacement in 2012. The City has completed an \$8 million dollar fixed base AMR meter replacement project. This new system transmits readings of water consumption directly to billing office software, via radio, and improves billing accuracy and water conservation. In addition, in 2012 upgrades were completed on the Quarry Street storage tank and various water pump stations. These improvements will continue to provide quality water distribution and fire protection and bring these components of our system up to date with the latest technological advancements in water distribution.

I am pleased to report that the enclosed results of the September 2012 Lead and Copper Testing Program indicate that the City of Quincy has once again achieved its goal of staying under the 15 ppb Action Level for lead with a 90th percentile of 6.46 ppb.

May I also take this opportunity to encourage you to assist us in our efforts to prevent stormwater pollution. The City of Quincy's DPW Stormwater Management Program is designed to provide surface water drainage in an environmentally sound, efficient and effective manner. Stormwater is the water that runs off the land when it rains or when snow melts. Contrary to what many believe, stormwater does not go to a wastewater treatment plant, but instead is transported by the City's storm drain system to local streams, rivers, wetlands and the ocean. Stormwater carries numerous unwanted pollutants (such as trash, pet waste, sand, motor oil, and fertilizer), which pollute beaches, hinder recreation, and harm the environment. To prevent these problems, do not dump anything in the storm drain, pick up your pet waste, use fertilizers sparingly, wash your car at the car wash, and properly dispose of motor oil. If you see someone dumping pollution into Quincy's storm drains or a local waterbody, please contact the DPW at (617) 376-1910.

The Sewer/Water/Drain Division 24-hour emergency telephone number is 617-376-1910. Any resident with billing concerns can contact the billing office at 617-376-1918, Monday through Friday between 8:30 a.m. – 4:30 p.m. For information on meetings, please use the contact information below.

Best regards,

Daniel G. Raymondi Commissioner

DR/km