

# Your Community



**CITY OF EVERETT**  
**WATER/SEWER DEPARTMENT**  
**19 Norman Street**  
**Everett, Massachusetts 02149**

Public Water Supply  
# 3093000

**Dear Water Customer,**

The City of Everett Water Department, in partnership with the Massachusetts Water Resources Authority, would like to present to you the 2012 Annual Water Quality Report.

**Water consumption and leak detection:**

The Everett Water Department purchased 1433.7 million gallons from the Massachusetts Water Resources Authority, for an average use of 3.917 million gallons per day. The highest weekly use was from July 1, 2012-July 7, 2012 (53.51 mg). We will continue repairing leaks, and replacing aging water meters to achieve our goal.

**Water and device testing throughout the City:**

The City of Everett completes water samples on a weekly basis from different sites throughout the City. These samples are taken to determine coliform residual. We also do lead and copper samples twice a year. The City of Everett is concerned about lead in tap water. Therefore, we test fifteen homes each year. The 90th percentile level for lead in Everett was 3.04 ppb, and the copper level was 81.8 ppb, well below the EPA Action Levels. We also have a continual cross connection program that we run twice a year. We hire a private contractor to do the testing of each backflow device. If a backflow is found inoperable, the owner is given notice to repair or replace the prevention device and have it retested.

**Water Conservation:**

The City of Everett also offers water saver kits for the home owner to reduce water consumption. These kits contain aerators for the kitchen sink and bathroom sink, low flow showerheads, dye tablets to determine if a leak is present in the toilet, and an informational pamphlet with other water conservation tips.

The City Service Board meets the 2nd Wednesday of every month at 7 pm.

The City of Everett would like to take this opportunity to remind residents that in the Spring of 2013 we started to replace all residents' water meters. If you have not been contacted, please call the Water Department at 617-394-2327.

Glen Doherty  
Water Superintendent  
Water Dept Office

\*\*ppb = parts per billion