



TOWN OF WATERTOWN
Department of Public Works

124 ORCHARD STREET
WATERTOWN, MASSACHUSETTS 02472
TEL: 617-972-6420
FAX: 617-972-6402

Public Water Supply
3314000

Dear Water Customer,

The MWRA and the Watertown Department of Public Works are pleased to bring you the annual water quality report to consumers on the quality of your drinking water.

The Town of Watertown purchases its water from the MWRA and supplies it to you through our distribution system. The Department of Public Works and the MWRA monitor the water supply to ensure that your water meets or surpasses every applicable federal, state or local standard.

Water quality is a top priority of the Department. Towards that end, we have dedicated a full time staff member to issues of water quality. Our programs and services are constantly being expanded and fine tuned.

It is important to note that the water we supply to your home does not contain any lead. If lead is present at the tap, it has been picked up through contact with brass fixtures, which contain lead in the alloy, with lead, solder in plumbing work or from lead elsewhere in the premises. Actual counts will vary from home to home and from faucet to faucet. All Watertown homes tested for lead in drinking water continue to be below the Action Level of 15 ppb with a 90th percentile result of 2.31 ppb.

Watertown has continued its backflow protection and cross connection program and is currently in the process of resurveying all non residential properties for cross connection control. Residential cross connection flyers are annually distributed with your water bill. Public education for non-residential customers will be included in a separate mailing.

Should you have questions or concerns about lead in your drinking water or cross connection control, please refer to information in the body of this report or contact the Department of Public Works at 617-972-6420.

The Department of Public Works is proud of our water supply, of our service, and of the staff that serves you. We will always do our very best to ensure the quality of your water and your water service.

If you require more information on particular topics or have specific questions, including town meetings, feel free to contact us at 617-972-6420. The body of this report also contains additional information about water quality as well as contacts and phone numbers for the United States Environmental Protection Agency, for the Safe Drinking Water Hotline, and for MWRA.

Sincerely,

Gerald S. Mee, Jr
Superintendent

Justin P. Pelletier
Assistant Superintendent for Utilities