



CITY OF EVERETT
WATER/SEWER DEPARTMENT
19 Norman Street
Everett, Massachusetts 02149

Public Water Supply
3023000

Dear Water Customer,

The City of Everett Water Department in partnership with the Massachusetts Water Resources Authority would like to present to you the 2011 Annual Water Quality Report.

Water consumption and leak detection:

The Everett Water Dept purchased 1429.4 million gallons from the MWRA, This amount is 5% less than year 2010. The average daily use was 3.9 million gallons per day. Between repairing leaks, water main breaks and replacing aging meters, our unaccounted for water loss continues to decline.

Water & device testing throughout the City:

The City of Everett completes water sampling on a weekly basis from different sites in the City. These samples are taken to determine coliform bacteria and chlorine residual. We also do lead and copper samples twice a year. In March 2011, the lead results were 1.06 ppb and copper was at 66.4 ppb. In September 2011, the lead results were 3.97 and copper was 114 ppb, both well below the EPA Action Levels. We also have a program that tests cross connection devices twice a year, using a private contractor to do the testing. The owners of inoperable units are given notice to fix or replace and then have them retested.

Water conservation:

The City of Everett also offers water saver kits for the homeowner to reduce water consumption. These kits contain aerators for the kitchen and bathroom sinks, low flow shower heads, dye tablets to determine if a leak is present in the toilet, and an informational pamphlet on other water conservation tips.

The City of Everett Water Department would like to take this opportunity to ask everyone to please be observant of their water meters for correct readings when your bill arrives. Also, if you have an estimated reading on your bill, please call as soon as possible to make an appointment.

The City Service Board meets the second Wednesday of every month at 7 pm.

Glen Doherty
Water Superintendent
Water Dept Office – 617-394-2325 or 617-394-2387