Dear Water Customer,

The MWRA and the Watertown Department of Public Works are pleased to bring you the annual water quality report to consumers on the quality of your drinking water.

The Town of Watertown purchases its water from the MWRA and supplies it to you through our distribution system. The Department of Public Works and the MWRA monitor the water supply to ensure that your water meets or surpasses every applicable federal, state or local standard.

Water quality is a top priority of the Department. Towards that end, we have dedicated a full time staff member to issues of water quality. Our programs and services are constantly being expanded and fine tuned.

It is important to note that the water we supply to your home does not contain any lead. If lead is present at the tap, it has been picked up through contact with brass fixtures, which contain lead in the alloy, with lead solder in plumbing work or from lead elsewhere in the premises. Actual counts will vary from home to home and from faucet to faucet. All Watertown homes tested for lead in drinking water continue to be below the Action Level of 15 ppb, with the September 2010 90th percentile result of 4.24 ppb. Should you have questions or concerns about the potential for lead in your own water, please refer to information in the body of this report or contact the Department of Public Works at 617-972-6420.

Not only has the Department not been issued any Notices of Non-Compliance (NONs), but the Department received a Public Water System Award for excellence for calendar year 2006 from the Massachusetts Department of Environmental Protection.

The Department of Public Works is proud of our water supply, of our service, and of the staff that serves you. We will always do our very best to ensure the quality of your water and of your water service.

If you require more information on particular topics or have specific questions, including town meetings, feel free to contact us at 617-972-6420. The body of this report also contains additional information about water quality as well as contacts and phone numbers for the United States Environmental Protection Agency, for the Safe Drinking Water Hotline, and for MWRA.

Sincerely,

Gerald S. Mee, Jr
Superintendent

Justin P. Pelletier
Assistant Superintendent for Utilities