



*Jeannette A. McCarthy*  
Mayor

City of Waltham  
DEPARTMENT OF PUBLIC WORKS

Public Water Supply  
# 3035000

Engineering Department  
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*Stephen A. Casazza, P.E.*  
City Engineer

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The annual Consumer Confidence Report (CCR) is attached for your consideration. In cooperation with the MWRA, the City of Waltham Water & Sewer Department offers information on where our water comes from, how it is treated/tested and above all, how we maintain your confidence in the water quality.

Constant attention is given to safety, security and preventative maintenance of your water system (and wastewater collection system). We have approximately 150 miles of water mains and 15,000 services that are, in part, being upgraded and repaired constantly. Water quality is monitored frequently as is the system integrity. As an older system, we focus on maintenance and repair through our capital improvement program. This year we will continue to replace local and transmission water mains investing over 3 million dollars in upgrades consistent with the City's Water Master Plan approved by the Mayor and the City Council.

The City takes water quality samples weekly, totaling 864 samples annually, of the water supply to continually monitor our water quality. The City of Waltham is concerned about lead in drinking water. It is important to note that the water we supply to your home does not contain lead. If lead is present at the tap it has been picked up through contact with brass fixtures, which contain lead in the alloy, or lead solder in plumbing work, or from lead elsewhere in the premises. Actual counts will vary from home to home and from faucet to faucet. The 90th percentile level for the 15 homes tested and 2 schools in 2010 was 2.61 ppb, well below the Action Level of 15 ppb.

Please contact your water department anytime with questions, suggestions, or information on town meetings. The telephone number is 781.314.3810. Our office is open 8:30 am to 4:30 pm, Monday through Friday. For your convenience, messages can be left after regular working hours and instructions are announced for emergencies.

Sincerely,

Stephen A. Casazza, P.E.  
City Engineer