



THE CITY OF MALDEN, MASSACHUSETTS

Malden Government Center
Two Hundred Pleasant St.
Malden, Massachusetts 02148

Department of Engineering
Planning and Waterworks

Public Water Supply
3165000

Dear Water Customer:

Your water and sewer systems are provided to you through a collaborative effort between the Massachusetts Water Resources Authority (MWRA) and the Malden Waterworks Division. The City works closely with the MWRA on testing and monitoring these systems in order to assure that regulatory standards are met.

The Malden water and sewer systems have been serving the community since the late 1800's. Malden's combined water-sewer charge is among the lowest of all the surrounding communities that participate in the MWRA system.

The Malden Water Department works with the MWRA to test water for lead levels in fifteen homes twice a year. During the 2010 sampling period, the results of these water tests have shown our 90th percentile level at 10.8 and 12.1 ppb, meeting the Action Level. Malden has taken the following steps to address lead in drinking water: (1) identified all lead service lines in the City to determine which are city-owned; (2) established a program to remove at least 200 of all of the identified city-owned lead service lines on an annual basis; and (3) offered property owners the opportunity to participate in Malden's lead reduction program. The City in partnership with the Malden Redevelopment Authority (MRA) provides long-term low-interest loans to help homeowners finance the replacement of lead service lines. Persons should call the MRA at 781-324-5720 for more information.

Additionally, the City of Malden through its Engineering and Water Department also offers a free water test to identify lead levels in any house constructed prior to 1985. For more information regarding water testing, or for copies of free educational brochures about the hazards of lead, persons should contact Gary Stead or Alex Almasi of the Malden Engineering and Water Department at 781-397-7040 or visit the MWRA's web site at www.mwra.com. The Malden DPW commissioners meet once a month, and residents interested in attending may obtain more information at 781-397-7160.