



City of Waltham DEPARTMENT OF PUBLIC WORKS

June 2010

The annual Consumer Confidence Report (CCR) is attached for your consideration. In cooperation with the MWRA, the City of Waltham Water & Sewer Department offers information on where our water comes from, how it is treated/ tested and above all, how we maintain your confidence in the water quality.

Constant attention is given to safety, security and preventative maintenance of your water system (and wastewater collection system). We have approximately 150 miles of water mains and 15,000 services that are, in some part, being upgraded and repaired constantly. Water quality is monitored frequently as is the system integrity. As an older system, we focus on maintenance and repair through the number of operational programs in place.

Maintaining the system is only one aspect of Consumer Confidence. Other programs (e.g., billing, cross-connection, leak detection, sampling, flushing and testing, etc.) also contribute to improving the efficiency of this system. Capital improvement is always necessary and is part of the budget review each year to determine upgrades to the system.

In July, due to a misunderstanding, Waltham did not collect enough total coliform samples. DEP then issued a Notice of Non-Compliance. This was corrected in August, and Waltham has collected the correct number of samples since this time.

The City of Waltham is concerned about lead in drinking water. It is important to note that the water we supply to your home does not contain any lead. If lead is present at the tap it has been picked up through contact with brass fixtures, which contain lead in the alloy, or lead solder in plumbing work or from lead elsewhere in the premises. Actual counts will vary from home to home and from faucet to faucet. The 90th percentile level for the 15 homes tested in 2009 was 2.39 ppb, well below the Action Level of 15 ppb.

We hope that this report provides the information you need about our local water supply. The twenty-eight employees that comprise your Water and Sewer Department are dedicated public servants and each person makes a significant contribution to delivering you clean water.

Please contact your water department anytime with questions or suggestions. The telephone number is 781.314.3820. Our office is open 7:00 am to 3:30 pm, Monday through Friday. For your convenience, messages can be left after regular working hours and instructions are announced for emergencies.
