

CITY OF QUINCY, MASSACHUSETTS

THOMAS P. KOCH MAYOR LAWRENCE J. PREDEVILLE COMMISSIONER

Dear Water Customer:

The consumer confidence report provides important information pertaining to the quality of water supplied by the City of Quincy in partnership with the Massachusetts Water Resources Authority (MWRA). This annual report provides detailed information on the MWRA's source water reservoirs and the quality of water as determined by the federal and state monitoring regulations. Water quality test data, as well as definitions of the terms used within the drinking water industry are presented in clear and plain language. The water quality testing information is also presented as it relates to the health effects of contaminants that are tested for. The MWRA is the only source of water distributed by the City of Quincy.

The 228 miles of distribution main in the City of Quincy provides water to 23,000 service connections. The average daily consumption within the city during 2009 was 9.6 million gallons per day. Under the Water System Capital Improvement Plan, 1.5 million dollars worth of extensive water main replacement was put out to bid for 2010. The areas scheduled for water main replacement are Pleasant St, Dysart St, Winter St, and a section of McGrath Highway. The city plans to continue its aggressive approach to replace various water mains throughout the system.

Results of the September 2009 Lead and Copper Testing Program indicate that the City of Quincy has once again achieved its goal in staying under the 15 ppb Action Level for lead, with a 90th percentile of 5.37 ppb.

The City of Quincy has made arrangements with a testing laboratory for any household that may have concerns with lead and copper levels in their residence. For \$25.00 you can pick up a testing kit and detailed instructions in the water billing office located at 55 Sea Street.

The Sewer, Water, and Drain Division 24-hour emergency telephone number is (617) 376-1910. Any resident with billing concerns can contact the billing office at (617) 376-1918 Monday through Friday between 8:30 AM and 4:00 PM.

Best Regards,

Brian Carlisle Superintendent